

Customer Inquiry RTP Requirements Survey

Please provide as much information as possible in the following survey and email it to [to sales@allwin21.com](mailto:sales@allwin21.com) / allwin21corp@gmail.com. The more complete and accurate your responses, the better we can recommend the most suitable RTP model or configuration for your specific needs, based on our 45 years of RTP experience and thousands of successful installation worldwide. Completing the survey thoroughly will ensure optimal system performance while avoiding unnecessary options that do not contribute to your application. We greatly appreciate your time and effort.

Section 1: Contact Information

- (1) Full Name:
- (2) Email Address:
- (3) Company Name:
- (4) Company Address:
- (5) Phone Number (Option):

Section 2: RTP System Requirements

- (1) Type of RTP System Required (Semi-Automatic or Fully Automatic):
- (2) Substrate Size Range (Minimum & Maximum Diameter / Dimensions):
- (3) Substrate Material(s) (e.g., Si, GaAs, sapphire, others):
- (4) Process Gases Required (Number of Gases and Gas Types / Composition):
- (5) Temperature Requirements:
 - Maximum Process Temperature (°C) and Duration (Sec.):
 - Typical Steady-State Temperature (°C) and Duration (Sec.):
 - Longest Steady-State Temperature (°C) and Duration (Sec.):
- (6) Susceptor Requirement (Base , Lid , Both or Others):

Section 3: Previous Experience & Brand Awareness

- (1) Have you previously used any RTP system that met your requirements? If yes, please specify brand and model:
- (2) Are you familiar with AG Associates, Allwin21, or MPT RTP systems? If yes, please specify the model(s):

Section 4: Process Evaluation & Performance Metrics

- (1) How do you evaluate RTP performance? Please specify methods and required specifications (e.g., sheet resistivity, mV, mW, visual appearance, others):
- (2) Do you require Double O-Ring sealing for O₂-sensitive applications or production (Yes or No):
- (3) Do you require an O₂ Sensor / Analyzer for O₂-sensitive applications or production (Yes or No):
- (4) Do you require network / automation functions such as EAP, GEM/SECS (Yes or No):

Section 5: Project & Procurement Information

- (1) Approximate Budget:
- (2) Estimated Purchase Timeline:
- (3) Throughput Requirements (e.g., wafers/hour/Day/Week/Month/Year):
- (4) Application Background and Other Special Requirements: